



# POLICY STATEMENT

## QUALITY

**Michael Parker Building Pty Ltd** is committed to implementing a Quality management system that reflects the requirements of the international standard ISO 9001, as required.

In addition our management system shall further incorporate the requirements of AS/NZS 4801 in relation to Workplace Health and Safety and AS/NZS ISO 14001 in relation to Environmental Management.

We shall comply with applicable statutory obligation, standards and codes of practice relevant to the services we provide.

### **To support this common goal, we will:**

- Assure client requirements are clearly defined and understood.
- Provide exceptional customer service and satisfaction.
- Our products and services shall be of the highest quality.
- Establish procedures that allow for services review and continuous improvement.
- To maintain records and identify and establish best practice, to assure all members of our team have clear and definable goals.

Our Quality Objectives and their corresponding Key Performance Indicators are identified and programs are set in place to assure the desired outcomes are achieved.

Our workforce shall be provided with training and certification required to assure process are steam lined, and services are compliant.

**Michael Parker Building** will make every effort to ensure that we have the co-operation and involvement of personnel, at all levels.

Michael Parker

Managing Director

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